



4212 NE Broadway • Portland, Oregon 97213 • (503)249-8787 • Fax: (503)284-5168 • www.broadwaymedicalclinic.com

June 20, 2016

To Whom It May Concern:

Re: Release of Information

Broadway Medical Clinic has partnered with MRO, a national firm dealing specifically with the security of protected health information. MRO works with hospital systems, insurance companies and other requestors throughout the United States and have been ranked #1 in security for the last three years. MRO works directly with our electronic health record to securely identify and release information requested.

MRO will be processing our release of information requests. If you are sending your request to Broadway Medical Clinic it will be logged into the MRO system but all further correspondence will be handled specifically by MRO. When applicable, MRO will bill the requestor prior to releasing records.

MRO does offer requesting companies, access to an online process (MRO On-Line) which is a cloud based system. If you'd like sign up with MRO please contact them by going to their website www.MROcorp.com.

To check on a request that has been made please contact 610-994-7500 option 1.

If you have other questions, please feel free to contact me by dialing 503-331-7650.

Sincerely,

Candace Chapman, CMPE, Administrator
Broadway Medical Clinic